



# Quality Policy

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PMMRAC is a privately owned organisation based in Wedgefield in the Pilbara region of Western Australia. PMMRAC focuses on providing remote Aboriginal communities with essential services including:

- Power generation
- Water and wastewater
- Water Quality
- Housing management
- Support and tenant education
- Municipal services
- Environmental health programs including dog health/control programs and employment and training community projects

Our aim is to be a recognised leader in the services we provide by meeting the stated and implied needs of our Clients.

We attach great importance to quality management and the services we provide must reflect a high degree of Client satisfaction. We undertake regular audits to provide these services, which in all respects must meet or exceed our Client's expectations for quality, safety, timing and budget.

To ensure these aims are met, we have established and maintain a quality system which has been planned, developed and is used by all employees in conjunction with other management functions. The quality system has been implemented based upon the requirements of ISO 9001 and is constantly monitored and upgraded. We have developed measurable objectives which are periodically reviewed to ensure the continuous improvement of our systems.

All members of staff are required to be fully conversant with the quality system and the associated procedures and instructions relevant to their work and to be responsible for the quality of all work they produce.

This policy is used to clearly communicate our attitude with regard to quality and recognises that this commitment is essential to the long term success of PMMRAC with regard to our competitive position, our reputation, our Clients and our people.

**Rachael Green**  
**Chief Executive Officer**

Date: 08/08/2017